

## ADDITIONAL RESOURCES

### **9/11 United Services Group**

The 9/11 United Services Group coordinates services among 13 organizations and those affected by the events of September 11. Trained service coordinators work one-on-one, on a long-term basis, with victims, families, displaced residents, and others economically affected. Specifically, service coordinators:

- Assess your needs to develop the best benefits and service plan for you;
- Provide referrals to counseling, support groups, legal services, immigration services, job training, placement agencies, and more;
- Keep you up to date on the latest available services and benefits;
- Advocate on your behalf with benefit and service providers.

Help is available by calling the SEPTEMBER 11th Support Hotline at 1-866-689-HELP (4357) 24 hours a day, 7 days a week.

9/11 USG member organizations: American Red Cross in Greater New York, Asian American Federation of New York, Black Agency Executives, Inc., Catholic Charities of the Archdiocese of New York, Catholic Charities of the Diocese of Brooklyn and Queens, Federation of Protestant Welfare Agencies Inc., Hispanic Federation, Human Services Council of New York City, Inc., Mental Health Association of New York City, Inc., Safe Horizon, The Salvation Army, UJA - Federation of NY, United Neighborhood Houses of New York

### **Project Liberty**

Project Liberty provides free crisis counseling services to persons, families and groups most affected by the September 11 World Trade Center attacks. Sponsored by the Federal Emergency and Management Agency (FEMA) and the Center for Mental Health Services, Project Liberty is a collaborative effort of the New York Office of Mental Health, local governments, and provider agencies in the five boroughs of New York City and in Delaware, Dutchess, Nassau, Orange, Putnam, Rockland, Suffolk, Sullivan, Ulster, and Westchester counties.

To locate the nearest Project Liberty provider, call 1-800-LIFENET.

### **FEMA Disaster Assistance**

The deadline for applying for FEMA disaster assistance benefits has been extended until September 30, 2002. To register, call FEMA's toll-free number 1-800-462-9029, (TTY: 1-800-462-7585) 8:00 a.m. to 6:00 p.m., Monday through Friday. For those who have already applied to the agency for assistance, they can update information or check on the status of their application by calling FEMA's Helpline at 1-800-525-0321 (TTY: 1-800-462-7585). All operators have access to translation services, accommodating the many language communities in the New York metropolitan area.

The FEMA teleregistration process continues to be the starting point for a wide range of federal, state and voluntary assistance programs and services, including temporary housing and relocation; crisis counseling; low-interest loans for businesses, renters and homeowners; legal services; mortgage and rental assistance; and more.

### **National Center for Victims of Crime**

If you need additional support, please contact the National Center for Victims of Crime, **1-800-FYI-CALL**, TTY 1-800-211-7996, Monday – Friday, 8:30 a.m. – 8:30 p.m or e-mail [gethelp@ncvc.org](mailto:gethelp@ncvc.org). Trained victim advocates can provide supportive counseling, information about how to access victim compensation, and referrals to victim service agencies and attorneys in your community.

For additional information, please see [www.ncvc.org](http://www.ncvc.org).