

THE NATIONAL CENTER FOR  
**Victims of Crime**

# 2004 Training Institute

*Affordable, high-quality education for anyone working with victims of crime.*

## South

*2-Day*

Jacksonville, FL

**April 28-29, 2004**

NON-MEMBERS \$120\*

MEMBERS \$95

## Northeast

*3-Day*

Portland, ME

**May 12-14, 2004**

NON-MEMBERS \$225\*

MEMBERS \$170

## Midwest

*3-Day*

Minneapolis, MN

**September 29-October 1, 2004**

NON-MEMBERS \$225\*

MEMBERS \$170

## West

*3-Day*

San Diego, CA

**November 3-5, 2004**

NON-MEMBERS \$225\*

MEMBERS \$170

**\*MEMBER DISCOUNTS ON REGISTRATION FEE AVAILABLE (DETAILS INSIDE)**

## Who Should Attend

Victim service providers and allied professionals:

- Community and system-based victim service providers
- Law enforcement officials and advocates
- School-based counselors
- Psychologists
- Religious leaders
- Youth development workers
- Social service providers
- Healthcare workers
- Community organizers

**"This training was excellent with a lot of good information that was very useful. All of the presenters were experts. This is surely one of the best trainings that I have attended."**

Wendy Robbins, Esq.  
Dependency Court Intervention Program  
for Family Violence, Miami, FL

Register on-line at [www.ncvc.org](http://www.ncvc.org) or call (202) 467-8700

# 2004 Training Institute

## JACKSONVILLE, FL

Sponsored in part by the Florida Coastal School of Law Center for Strategic Governance and International Initiatives

### April 28-29, 2004

#### APRIL 28, 2004

- 8:00-9:00 Registration and Continental Breakfast
- 9:00- 11:30 Civil Justice
- 11:30-12:00 Spotlight on Florida Programs
- 12:00-1:30 Lunch (on your own)
- 1:30-3:00 Teenage Victimization
  - or Stalking
  - or Crisis Intervention
- 3:00-3:15 Break
- 3:15-4:45 Outreach to Male Victims
  - or Domestic Violence Investigation and Prosecution
  - or Dating Violence

#### APRIL 29, 2004

- 9:00-10:45 Community Needs Assessment: Tools and Techniques
  - or Stalking and Sexual Assault
  - or When Helping Hurts
- 10:45-11:00 Break
- 11:00-12:00 Addressing Repeat Victimization

### National Center for Victims of Crime Training Institute can come to you!

Contact the Training Institute for a full list of topics and ways to bring the National Center's training staff and expertise to you. For more information, call (202) 467-8700 or e-mail [traininginstitute@ncvc.org](mailto:traininginstitute@ncvc.org).

### Midwest 3-Day Training MINNEAPOLIS, MN September 29-October 1, 2004

#### TRAINING TOPICS\*\*

- Community Needs Assessment: Tools and Techniques
- Creating Youth Leadership Programs
- Dating Violence
- Domestic Violence Investigation and Prosecution
- Program Evaluation
- Stalking
- Stalking in Native American Communities
- Teen Interventions
- Teenage Victimization
- Threat Assessment
- Train the Trainer
- Use of Technology to Stalk
- When Helping Hurts

### Northeast 3-Day Training PORTLAND, ME May 12-14, 2004

#### TRAINING TOPICS\*\*

- Addressing Repeat Victimization
- Building Collaborative Relationships
- Civil Justice
- Civil Justice and Sexual Assault
- Community Needs Assessment: Tools and Techniques
- Crime Victims and the Media
- Dating Violence
- Dating Violence Program Development
- Domestic Violence Investigation and Prosecution
- Housing
- Outreach to Male Victims
- Parallel Justice
- Stalking
- Stalking and Teens
- Teenage Victimization
- Threat Assessment
- Train the Trainer
- Use of Technology to Stalk
- When Helping Hurts

### West 3-Day Training SAN DIEGO, CA November 3-5, 2004

#### TRAINING TOPICS\*\*

- Addressing Repeat Victimization
- Civil Justice
- Civil Justice and Sexual Assault
- Community Needs Assessment: Tools and Techniques
- Creating Youth Leadership Programs
- Crime Victims and the Media
- Dating Violence
- Dating Violence Program Development
- Domestic Violence Investigation and Prosecution
- Outreach to Male Victims
- Program Evaluation
- Stalking and Sexual Assault
- Teen Interventions
- Teenage Victimization
- Threat Assessment
- Train the Trainer
- Use of Technology to Stalk
- When Helping Hurts

**"...I thoroughly enjoyed this workshop. I will definitely use the information that I learned."**

Anika Virgin, York-Poquoson Victim Witness Assistance Program, Yorktown, VA

\*\*Topics may be modified. Please review programs on-line at [www.ncvc.org](http://www.ncvc.org) prior to registration.

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**Training Institute sessions provide in-depth information on a wide range of cutting-edge issues. Session lengths vary from 1.5 to 3 hours.**

### **Addressing Repeat Victimization**

Studies show that the best predictor of victimization is having been victimized within the past 12 months. This finding raises uncomfortable issues for many victims and victim service providers. This workshop explores ways victims can reduce repeat victimization, find ways to gain control over their lives, and increase security.

### **Building Collaborative Relationships**

Victim service providers cannot work in isolation. Working collaboratively with other organizations and individuals in our communities ensures that crime victims receive the full range of help and services they need. As desirable as collaboration is, however, there can be many obstacles. In this training we will cover the elements of collaboration, obstacles to success, and strategies that work.

**Civil Justice** Every victim of crime has the right to file a civil lawsuit against the perpetrator or other responsible parties, yet few victims exercise this right. Learn about the civil justice process, its advantages and disadvantages, and how civil options can provide remedies for a variety of crimes.

**Civil Justice for Victims of Sexual Assault** This workshop explores specific issues related to civil lawsuits brought by sexual assault victims. Topics covered include reporting requirements, special discovery considerations, collaboration with Sexual Assault Nurse Examiners, and specific resources available to sexual assault victims.

### **Community Needs Assessment: Tools and Techniques**

This training covers techniques and tools to conduct an assessment of the needs and concerns in your community, including victimization surveys, focus groups, and information gathering models.

### **Creating Youth Leadership Programs**

The Teen Victim Project of the National Center for Victims of Crime has initiated youth leadership programs in four communities across the nation. Drawing from the lessons of these programs, this training will focus on motivating and overseeing youth-led programs to serve crime victims, harnessing the energy of youth as a community resource, and replicating the best practices of these programs in your community.

**Crime Victims and the Media** The trauma many victims experience can be compounded by intrusive media coverage. Learn to counsel victims who deal with the media, and increase your understanding of the balance between the media's desire to know and victims' right to privacy.

**Crisis Intervention** Explore the importance of effective crisis intervention for crime victims, both immediately following the event and throughout their contact with the criminal justice system. Examine the impact of crime on victims, the crisis reaction and trauma of victimization, and the service provider's role in providing sensitive and effective crisis intervention. Discuss techniques for interacting with victims during this critical time.

**Dating Violence** One-third of high school and college-age youth experience violence in an intimate relationship during their dating years. Dating violence affects thousands of teens and adults who are beaten, stalked, and sexually assaulted. Yet, services for victims are limited, and few states have legislation that adequately addresses this crime. Explore the prevalence of dating violence, victims' needs, service delivery issues, and promising ways to address this crime.

### **Dating Violence Program**

**Development** This workshop identifies the key components necessary for establishing a comprehensive program on dating violence. Workshop participants will learn about innovative programs and have an opportunity to collaborate with other professionals to develop strategies for implementing program components.

### **Domestic Violence Investigation and**

**Prosecution** The criminal justice system has long struggled with domestic violence victims who are unable to assist with prosecution. Explore the investigative and trial techniques that innovative prosecutors and law enforcement officers have developed to overcome this sensitive issue and allow them to prove their cases without the victim's participation.

**Housing** Safe, affordable housing is one of the most necessary and difficult services for crime victims to access. Identify types of housing available, discover housing opportunities, and discuss funding options.

# Topic Descriptions

**Outreach to Male Survivors** What are the societal and personal barriers males experience in trying to access services? Explore activities and attitudes that will improve outreach to male survivors and create an environment where their specific needs can be met.

**Parallel Justice** Parallel Justice asks us to imagine a different world—a world in which we ask victims to define the problems they face and we fashion responses that meet their immediate and long-term needs. Learn how offenders, communities, and society can help victims rebuild their lives and reintegrate victims into productive community life.

**Program Evaluation** Explore appropriate, credible ways to measure program effectiveness. Identify program strengths and weaknesses and opportunities to improve services for victims. Discuss methods for communicating evaluation results to funders and the public.

**Stalking** Eight percent of women and two percent of men in the United States are stalked during their lifetime. Explore the impact of stalking, stalking legislation, and strategies for victims.

**Stalking and Sexual Assault** One out of every 12 women will be stalked sometime during their lifetime. Thirty-one percent of female victims of intimate partner stalking report that they have been sexually assaulted by their stalker. In this session, explore the relationship between stalking and sexual assault, and what it means in serving victims.

**Stalking in Native American Communities** This workshop provides an overview of stalking crimes in Native communities that highlights both the prevalence of the crime and its link to domestic violence and sexual assault crimes. This workshop also

clarifies the role public policy has played in shaping the complex issues of developing and implementing tribal nation responses to stalking crimes. Federal and state stalking statutes will be discussed, and strategies and ideas for developing tribal anti-stalking code will be identified.

**Stalking and Teens** Many communities have difficulty addressing stalking among adolescents due to limited research and limitations related to working with teens. In this session participants review available research, identify teen-specific stalking issues, and discuss appropriate interventions.

**Use of Technology to Stalk** Stalking is a terrifying experience for victims, placing them at risk for psychological trauma and possible physical harm. Today's technology makes it easier than ever for stalkers to find, track, and harm victims. This session explores how computers, cameras, phones, and other types of technology are used to stalk victims, as well as methods that can assist victims and increase their safety.

**Teens: The Victim/Offender Connection** Studies indicate that violent victimization is a precursor to future violent offending among juveniles. This workshop will explore the statistical evidence that supports this theory, the risk factors that are shared by violent victimization and violent offending, and the strategies one can effectively implement to address this issue.

**Teen Interventions** For many reasons—developmental issues, social changes, confidentiality concerns, and access—reaching and serving teen victims can be difficult and challenging. Identify ways to break down communication and service barriers, be heard by teens, and help teens express their thoughts, feelings, and needs.

**Teenage Victimization** Each year 3.4 million young people between the ages of 12 and 19 are victims of a violent crime. Victimization is a significant risk factor for teenage substance abuse, pregnancy, repeat victimization, poor school performance, and delinquency. Participants will explore the prevalence and impact of crime against teens and identify the issues and barriers teens face after victimization.

**Threat Assessment** This workshop focuses on the levels of threats posed by stalkers from low-level criminally harassing behavior to high-risk, fatal events. Participants will learn how to identify, categorize, and respond to various risk behaviors.

**Train the Trainer** Effective public speaking and the ability to train others are important skills for today's victim service provider. This training covers a wide range of response/service skills, including setting goals and objectives, designs, working with large and small groups, working with different audiences, creating interactive experiences, and reaching different styles of learners. Participants will also get opportunities to put their new knowledge to work.

**When Helping Hurts** Providing empathetic, compassionate services to crime victims makes those doing this critical work vulnerable to stress and trauma. Recognize the signs and symptoms of vicarious trauma, and develop strategies and learn practical remedies to ease its effects.



# 2004 TRAINING INSTITUTE REGISTRATION FORM

Register on-line at [www.ncvc.org](http://www.ncvc.org). It's fast and convenient, and on-line registration can be used for credit cards, purchase orders, or to print out an invoice for check requests.

PLEASE PRINT

Name		Organization
Address		
City	State	Zip Code
Phone	Fax	E-mail

Membership Name and ID# (current members only)

- 1. Register on-line at [www.ncvc.org](http://www.ncvc.org). You can:**
- Pay immediately with a credit card
  - Input a purchase order number and print out an invoice
  - Register and print an invoice for check processing

## 2. Registration Fees:

### 2-Day Training

- Jacksonville, FL (April 28-29)

### 3-Day Training

- Portland, ME (May 12-14)
- Minneapolis, MN (September 29-October 1)
- San Diego, CA (November 3-5)

NON-MEMBERS	___# attending X <b>\$120</b>	\$ _____
CURRENT MEMBERS	___# attending X <b>\$95</b>	\$ _____
NEW MEMBERS	___ (annual membership dues)	\$ 75
	___# attending X <b>\$95</b>	\$ _____

NON-MEMBERS	___# attending X <b>\$225</b>	\$ _____
CURRENT MEMBERS	___# attending X <b>\$170</b>	\$ _____
NEW MEMBERS	___ (annual membership dues)	\$ 75
	___# attending X <b>\$170</b>	\$ _____

**TOTAL** \$

**TOTAL** \$

\*If you are unsure of your membership status, please call the membership department at 202-467-8700 or e-mail [mail@ncvc.org](mailto:mail@ncvc.org).

### Method of Payment

- Check or money order enclosed
- Visa/Master Card/American Express
- Purchase order enclosed (National Center's Federal ID Number: 30-0022798)  
*If submitting a purchase order, please use this form as an invoice*

Amount enclosed/charged

Name as it appears on your credit card

Credit card number

Expiration date

**Join the National Center for Victims of Crime today and receive an immediate discount on your registration fee. Membership benefits include:**

- NETWORKS** *flagship magazine featuring emerging trends, practical ideas, innovative programs, and more.*
- Electronic alerts** *bi-weekly e-mails with breaking news.*
- Members-only Web site** *publications archive, policy updates, policy packets, and more.*
- Valuable discounts** *on materials, publications, and trainings.*
- Public outreach materials** *camera-ready posters and artwork, media tools, and advocacy resources.*

*If you cannot register on-line, send completed registration form and payment to:*  
Attn: Training Institute  
National Center for Victims of Crime  
2000 M Street NW, Suite 480  
Washington, DC 20036  
202-467-8755 phone  
202-467-8701 fax  
e-mail: [traininginstitute@ncvc.org](mailto:traininginstitute@ncvc.org)

**Cancellation Policy:** If you are unable to attend the Training Institute you registered for, the registration fee can be applied to attendance at another National Center Training Institute within the next 12 months. If you choose not to attend any other Training Institute, the registration fee, less a \$20 handling charge, may be reimbursed upon request until 30 days before the training date.

**Register on-line at [www.ncvc.org](http://www.ncvc.org) or call (202) 467-8700**

# Training Institute Faculty

**Tracy Bahm, JD**, is the director of the Stalking Resource Center, a program of the National Center for Victims of Crime. As a national expert on stalking, domestic violence, and sexual assault, Ms. Bahm travels across the country training justice professionals and serves on numerous advisory boards. Prior to joining the National Center, she was a senior attorney in the Violence Against Women Unit at the American Prosecutors Research Institute. There she served as a faculty member and lecturer at several domestic violence and sexual assault programs. Ms. Bahm began her legal career as a Deputy Prosecuting Attorney in Kitsap County, Washington, in 1994, and joined the Kitsap County Domestic Violence Task Force in 1996, serving as Vice Chair and then Chair. She received her BA from the University of Kansas and her JD from the University of Houston.

**Jeffrey R. Dion, JD**, serves as deputy director for the National Crime Victim Bar Association, an affiliate of the National Center for Victims of Crime. In that capacity, he lectures throughout the country to foster greater communication and understanding among crime victims and trial attorneys. He trains victim advocates in the application of civil litigation and instructs fellow attorneys in crime victim issues and services. He previously served as a Governor's Fellow in the Office of the Virginia Attorney General, a law clerk to the Judges of Virginia's 17th Judicial Circuit and a civil litigator with the firm of Hudgins, Carter & Coleman. In 2002, he was appointed by the governor to serve on the Virginia Criminal Justice Services Board. Mr. Dion is a homicide victim survivor and an award-winning crime victim advocate. He earned both his undergraduate and law degrees at George Mason University in Fairfax, Virginia.

**Cheryl D. Green, MBA, JD**, is a program associate for the Dating Violence Resource Center. She has worked with victims of crime since 1996. She has been the director of victim services for the Department of Juvenile Justice in Maryland, a crisis counselor and emergency room companion for sexual assault and domestic violence victims, and a member of the Child Abuse Treatment Services Advisory Board, the Maryland Association for Victim Service Providers Board, and the State Board for Victim Services for Maryland. Ms. Green is a former educator and holds a BA from Hampton University and JD and MBA degrees from the University of Baltimore.

**Rebecca E. Hoey, JD**, is a program attorney in the Stalking Resource Center. Ms. Hoey compiles and analyzes federal and state stalking statutes, case law, and other legal information and answers technical assistance requests from practitioners. Prior to joining the National Center, Ms. Hoey worked as a legal intern in the Violence Against Women Unit at the American Prosecutors Research Institute, in a Domestic Violence Legal Clinic in Washington, DC, at a small civil law firm, and at the Juvenile and Domestic Relations Court in Fairfax, Virginia. She has published in the *Clearinghouse Review - Journal of Poverty Law and Policy* and is a member of the Virginia State Bar.

**Michael Kaiser** is the director of programs for the National Center. He oversees the National Center's Stalking Resource Center, Dating Violence Resource Center, and the Teen Victim Project. Previously, Mr. Kaiser worked for 14 years at Safe Horizon (formerly Victim Services) in New York City. He has helped oversee the development and implementation of many innovative programs, including groundbreaking efforts working with health maintenance organizations and police to improve their response to domestic violence victims, relocation programs for intimidated victims/witnesses, and the creation of emergency, transitional, and permanent housing for domestic violence victims. He has also worked extensively in the areas of fund raising, finance, planning, and administration of non-profit organizations.

**Matthew Markon, JD**, is a program attorney for the Stalking Resource Center of the National Center for Victims of Crime where he brings a wealth of knowledge and experience as a former police officer, an attorney, and a private security consultant. Mr. Markon is a nationally recognized trainer on the topics of threat assessment, stalking investigation, the use of technology by stalkers, and domestic violence investigation. He also has written numerous articles on stalking and co-authored a POP Guide (Problem Oriented Policing) on stalking for the U.S. Department of Justice, Office of Community Oriented Policing Services.

**Lara Murray**, director of the Dating Violence Resource Center, has more than ten years of experience working with victims of crime, including victims of sexual assault, domestic violence, child abuse, and homicide. She has served as the executive director of the Rape Education and Crisis Hotline (REACH) in Maine, the director of a battered women's shelter for the Greater Cincinnati YWCA, and the facilitator of services for victims of domestic violence convicted of criminal assault against their abusers. She is the Vice Chair for the National Sexual Violence Resource Center's Advisory Board.

**Kevin O'Brien, MA, EdD**, brings a clinical specialization in loss, trauma, and victimization to his present position as director of education for the National Center for Victims of Crime. He has been involved in service to victims of crime as a trainer, consultant, therapist, clinical supervisor, and program administrator. Dr. O'Brien has developed, implemented, and managed an interdisciplinary program of immediate and on-going support for co-victims of homicide at the DC Medical Examiner and has most recently worked in the Division of Services and Intervention Research at the National Institute of Mental Health, National Institutes of Health.

**Julie Whitman, MSW**, joined the National Center for Victims of Crime in 2002 and is currently the project director for the Teen Action Partnership and the Youth Outreach for Victim Assistance Project. She received her MSW from Boston College, wrote speeches for the former president of Costa Rica, and spent several years working with inner-city Boston children and teens in after-school and summer camp programs.

# Training Sites, Lodging Information, and Registration Fees

## SOUTH

2-DAY

**Jacksonville, Florida**

**April 28-29, 2004**

Adam's Mark Hotel  
225 Coast Line Drive East  
Jacksonville, FL 32202

1-800-766-6338

\$81 Single/Double

*Rate guaranteed until 4/13/04*

REGISTRATION FEE:

Non-members \$120\* | Members \$95

## MIDWEST

3-DAY

**Minneapolis, Minnesota**

**September 29-October 1, 2004**

Crown Plaza Northstar Hotel  
618 Second Avenue South  
Minneapolis, MN 55402

1-800-556-7827

\$110 Single/Double

*Rate guaranteed until 9/7/04*

REGISTRATION FEE:

Non-Members \$225\* | Members \$170

## NORTHEAST

3-DAY

**Portland, Maine**

**May 12-14, 2004**

Eastland Park Hotel  
157 High Street  
Portland, ME 04101

1-888-671-8008

\$79 Single/Double

*Rate guaranteed until 4/18/04*

REGISTRATION FEE:

Non-members \$225\* | Members \$170

## WEST

3-DAY

**San Diego, California**

**November 3-5, 2004**

Bahia Resort Hotel  
998 W. Mission Bay Drive  
San Diego, CA 92109

1-800-576-4229

\$110 Single/\$129 Double

*Rate guaranteed until 10/13/04*

REGISTRATION FEE:

Non-members \$225\* | Members \$170

**Register on-line at [www.ncvc.org](http://www.ncvc.org) or call (202) 467-8700**

Registration materials and updated agendas on-line at [www.ncvc.org](http://www.ncvc.org) provide convenient, fast, and secure use of credit cards, purchase orders, or printed invoices for check requests.

**\*Join the National Center for Victims of Crime today and receive an immediate discount on your registration fee.**

### MEMBERSHIP BENEFITS INCLUDE:

#### NETWORKS

**Electronic alerts**

**Members-only website**

**Valuable discounts**

**Public Outreach Materials**

Flagship magazine featuring emerging trends, practical ideas, innovative programs and more.

Bi-weekly e-mails with breaking news.

Publications, policy updates, events calendar and more.

On materials and publications.

Camera-ready posters and artwork, media tools and advocacy resources.

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Register on-line anytime at [www.ncvc.org](http://www.ncvc.org).

THE NATIONAL CENTER FOR  
**Victims of Crime**

2000 M Street, NW  
Suite 480  
Washington, DC 20036

### **BRING OUR TRAINING TO YOU**

Contact the Training Institute for a full list of training topics and ways to bring the National Center's expertise to you.

**(202) 467-8700** or  
[traininginstitute@ncvc.org](mailto:traininginstitute@ncvc.org)